

Guildford Town Centre Transport Package

ITEM 9



Surrey County Council and Guildford Borough Council are seeking your views on the proposed sustainable travel improvements in Guildford town centre.

The public consultation period starts on Monday 5 October 2015 and closes on Sunday 15 November 2015.

Please complete this questionnaire once you have looked at the accompanying display boards available by following this link: www.surreycc.gov.uk/guildfordtransportschemes.

Staff are on hand at the exhibition to answer any questions that you may have.

Your views

(1) How do you normally travel around Guildford?

| | Walk | Cycle | Park & Ride | Bus | Rail | Car driver | Car passenger | Motor cycle | Taxi | Not applicable |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Journeys to school/college | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to work | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to shopping areas | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to Guildford railway station | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to London Road (Guildford) railway station | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

(2) Do you agree that walking, cycling and bus facilities should be upgraded in the Guildford town centre/area?

| | Yes | No | I don't know |
|--------------------|--------------------------|--------------------------|--------------------------|
| Walking facilities | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycling facilities | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus facilities | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Please give any reasons for your answer:

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ITEM 9

(3) How far do you agree that the issues stated below are affecting the way you travel around Guildford town centre/area?

| | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|-------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Area dominated by traffic | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Personal safety | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Severance caused by traffic | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Poor journey time reliability | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

(4) What do you think is the biggest transport issue in the area?

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(5) Do you agree with the schemes described on Panel 2 and indicated on the map?

| | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1 – Walnut Tree Close | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 – Walnut Bridge | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 – Guildford College Link+ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 – Millbrook Car Park | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 – A25 cycle corridor | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 – Stoke Crossroads | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 – A3100 London Road to Boxgrove Roundabout | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 – Between London Road station and Boxgrove/Epsom Road | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 – A3100 London Road between Boxgrove Roundabout & Ganghill | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |



(6) If you answered Strongly Agree or Agree in (5) above, would you change the way you travel, and if so, what type of journeys would you change?

| | Walk | Cycle | Park & Ride | Bus | Rail | Car driver | Car passenger | Motor cycle | Taxi | No change | Not applicable |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Journeys to school/college | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to work | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to shopping areas | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to Guildford railway station | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journeys to London Road (Guildford) railway station | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

(7) If the bus facilities along this corridor were improved to provide a better experience in any of the following ways, would this encourage you to use the bus service for certain journeys? Please tick all that apply

| | Yes | No | I don't know |
|---|--------------------------|--------------------------|--------------------------|
| Availability of free WiFi | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Real Time Passenger Information | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus stop improvements - new bus shelter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus stop improvements - improved access to enable wheelchair/mobility impaired users to get on/off the bus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus priority at traffic signals to reduce journey times | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| On board audible and visual next stop announcements | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Smart ticketing (e.g. an oyster card style system) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| More information about available bus services, times and fares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved customer services (e.g. provision of better disability awareness training for drivers on the needs of disabled and frail older people) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Safety enhancements | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| More reliable bus journey times | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus lanes | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Extended hours/days for bus services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| None of these | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Please explain your reasons for your response to this question

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About you

It would help us analyse this questionnaire if you could let us know about you. Any information you provide will be treated in strictest confidence in accordance with the Data Protection Act (1998) and the Market Research Code of Conduct. It will not be passed to third parties or used for other purposes. Individual respondents will not be identifiable.

(8) How did you hear about this consultation

- Word of mouth
- Email alert
- Online advertising
- Posters or leaflets
- Through the Guildford Masterplan
- Other (please specify)

(9) Gender:

- Male Female Rather not say

(10) What is your age group?

- Under 17 17–24 25–44 45–64 Over 64 Rather not say

(11) Please provide your postcode:

Postcode:

(12) Do you consider yourself to have a disability

- No Rather not say Yes If yes, please provide details

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(13) Do you have any other comments about the public consultation? For example, at future public exhibitions, what could be improved?

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Thank you for completing this questionnaire.

All information presented at the exhibition can be found on our website:

<http://www.surreycc.gov.uk/guildfordtransportschemes>

Or alternatively return to Surrey County Council Transport Policy Team, Room 420 County Hall, Penrhyn Road, Kingston, KT1 2DY by **Sunday 15 November 2015**

Email us: majorschemes@surreycc.gov.uk

